

## Quality Objectives of Tayo

Guided by the Quality Policy of the Company, our Objectives at TAYO shall be to:

- Meet customers' expectations by conforming to quality of products and services at all times.
- Improve performance and achieve total customer satisfaction by delivering best value to our customers.
- Focus on people as valuable assets by upgrading the skills and knowledge of employees.
- To accelerate growth of the Company by encouraging creativity, innovation, team-work and global-mindset.
- To ensure effectiveness of the system through measurement of continual improvement across the organization.

Jamshedpur

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(Om Narayan)  
Managing Director